

Subscriber Application Form



SAF No. : _____
Date : _____
KCS/MFC IQ - : _____

Subscriber Information

1. Applicant's Name: _____

2. Installation Address: _____

City/Town: _____

Province : _____ PhoneNo.: _____

Mobile No.: _____ Email : _____

3. Type Of Subscriber: ☐ Individual ☐ Institution ☐ Hotel/Hospital ☐ Co-Op.Hsg. Soc. ☐ Office
☐ Others Specify _____

4. CNIC NUMBER : _____
(MANDATORY)

5. STB Type ☐ HD ☐ _____

6. **Payment Mode** ☐ Prepaid ☐ Postpaid Amount

Box Installment Terms ☐ Monthly ☐ Quaterly ☐ HalfYearly ☐ Annually

Monthly Subscription

7. Subscriber's Declaration:

I have read, understood & accepted the terms & conditions mentioned overleaf/attached covering subscription and Set Top Box Agreement which forms an integral part of this SAF and undertake to comply with them, and acknowledge that programme/channel, plans selected and applicable rates thereto form part of the agreement and agree to be bound by the same and hereby declare and confirm that the information contained in this form is true and accurate in every respect.

Date: _____

Subscriber's Signature: _____

8. Cable Operator's Details :

Name : _____
Address : _____

E-mail : _____
Phone Number : _____

9. DABBAH SERIAL NUMBER/s

1. _____
2. _____
3. _____
4. _____

Installation Date

Installer's Signature

Acknowledgment:

Receiver with thanks from Mr./Ms./M/S. _____ Subscriber Application Form along
with Rs. _____ towards STB amount.

Date _____

Distributor/Cable Operator's Signature : _____

FOR OFFICE USE ONLY

Rejection Reasons _____

Date of Receipt

Entered By _____

USER TERMS AND CONDITIONS

The legal relationship between Karachi Cable Service ("KCS", "we", or "us") and its clients/subscribers ("Subscriber", "You") who get subscription of cable television services offered by KCS through digital addressable system ("Services"), is governed by the terms and conditions ("Terms") as located on the website www.Dabbah.pk ("Website").

Following are some of the key terms and conditions extracted from the Terms only for the information of the subscribers. The detailed and legally enforceable version of the Terms shall be the one located at the aforesaid Website.

By using the Services of KCS, the Subscriber confirms and accepts that he shall be bound by the Terms located on the Website. In case if he does not accept the Terms, he must immediately stop using the Services.

1. Major Terms and Conditions

1. Within 3 days of receipt of the relevant form, the Subscriber shall provide the information required by KCS either through the form or any other means including photo identification and proof of residence.
2. The Subscriber has the option of obtaining the STB through any of the following schemes offered by KCS:
 - a. upon upfront payment for the STB to KCS as stated; or
 - b. payment of a monthly installments to KCS.
3. The Subscriber may select different packages or channels on *a-la-carte* basis by selecting the same on the form through any other means as may be notified from time to time.
4. The channels selected by the Subscriber will be activated within 48 hours of receipt of instructions from the Subscriber.
5. The Subscriber shall not relay, transmit or redistribute the signals/service to any person or connect to any other device for any redistribution purpose.
6. The Subscriber shall not allow public viewing or exploit the same for commercial benefit or otherwise.
7. The Subscriber shall not use or cause to be used the Service provided by KCS with any set top box or device not approved by KCS.
8. The Subscriber shall not, either directly or indirectly, or allow any other person to modify, misuse or tamper with the STB and related Hardware and software or to add or remove any seal, brand, logo, information, etc. which affects or may affect the integrity/ functionality /identity of the Hardware or otherwise remove or replace any part thereof; nor shall the Subscriber use before or after the STB any decoding, receiving, recording device other than one television set.
9. The Subscriber confirms and warrants that:-
 - (a) The STB provided by KCS shall be used as per the user manual and only for viewing as per authorization given by KCS;
 - (b) Possession of STB shall not confer any right to receive the service;
 - (c) Cable service provided by KCS is only compatible with the STB provided by KCS and it shall not be used with any other device or Set-Top-Box;
 - (d) Use of STB contrary to the terms and conditions shall entail deactivation of service and/or termination of the relationship by KCS;
 - (e) the STB shall be returned on termination of the relationship or deactivation of service;
 - (f) Loss or damage to STB shall be immediately informed to KCS, whereby KCS may charge the Subscriber for damages and administration
 - (g) STB is non-transferable without the written permission of KCS.
10. There is no guarantee or surety as to continued availability of any channel(s) or package(s). KCS may at any time with or without notice and without incurring any liability, withdraw any channel or content of any channel/s or programme/s or any package or the entire service.
11. The billing will be on a calendar month basis. The Subscribers shall bear all taxes in relation to the Hardware and the cable services. The Subscriber shall ensure prompt payment of all the bills within 15 days of the bill date. All payments (in respect of both the STB and the Cable Services) shall be made to KCS directly. Any payment made after 15 days will attract simple interest @12% per annum on pro rata basis for the number of days delayed.
12. The Terms will commence from the date of installation of the Hardware at the location requested by the Subscriber and shall remain in full force and effect unless terminated hereunder.
13. The Service shall be liable to be terminated or suspended at the sole option of KCS upon occurrence of any of the following events:
 - (a) if the Subscriber commits a payment default;
 - (b) in case of breach by the Subscriber of these Terms;
 - (c) if the Subscriber is declared bankrupt, or insolvency proceedings have been initiated against the Subscriber; or
 - (d) in order to comply with the applicable laws;
14. In the event of suspension/termination, the Subscriber will be liable to pay forthwith up to the last day of the month of suspension/termination and to return forthwith the STB, in working condition.
15. In case of any complaint or any technical support, the Subscriber may call on the phone number as may be notified from time to time by KCS.
16. KCS reserves the right to amend the Terms of the services at any time. The revised terms and conditions shall be notified on Website.
17. KCS shall not disconnect the cable services to the subscriber without giving prior notice of at least 7 days indicating the reasons for such disconnection.
18. If the services to a subscriber have been discontinued on his request with 15 days prior information, no charge other than the charges for set top box, if any, will be payable by such subscriber.
19. If the services to a subscriber have been discontinued by KCS, no charges for the period for which the services were discontinued including the charges of STB will be payable by the subscriber.
20. For detailed and legally enforceable Terms, please visit the official Website at www.Dabbah.pk

Subscriber Signature